

PT REPAIRS UK SERVICE ONLY

Segway X2/I2 Battery & Service Diagnostics

PLEASE FILL IN THIS FORM AND CIRCLE THE ONE APPROPRIATE ANSWERS ONE SHEET PER BATTERY SENT PLEASE	
Segway Model?	SEGWAY I2 OR X2
Segway mileage?	
How long have the batteries been left off charge?	
BATTERY SERIAL NUMBER?	
Battery Revision AA/AB/AC/AD/AE/AF/AH/AJ	
WILL THE SEGWAY POWER ON WITH THE BATTERIES FITTED?	YES / NO
Do you get a red light (not green) on the centre console when trying to charge the battery?	YES / NO
Do the batteries run down faster than usual?	YES / NO
Is the unit part of a tour fleet	YES / NO
HAVE THE BATTERIES BEEN WORKED ON BEFORE BY ANYONE TO TRY TO RE-GEN THE BATTERY IF SO STOP AT THIS PONT! Very high chance of Cell damage and you'll be wasting your time as well as ours and we would have to charge you for it as our equipment can detect this. If you are unsure Phone Paul 07549939898	YES / NO
IS THE SEGWAY STORED IN A WARM, DRY ENVIRONMENT?	YES / NO
Has the segway been left on charge when not in use?	YES / NO
Are the correct fasteners (BOLTS) used on the battery?	YES / NO
Was the battery new when purchased?	YES / NO
If the battery was previously owned who was it purchased from?	
ANY OTHER USEFUL INFORMATION	
PRINT NAME & RETURN POSTAL ADDRESS With Email & Contact Number Moble Number Email	
Shipping: Send this Sheet with the Segway Battery in the box to assist our technicians in diagnosing the fault. USE A WELL PACKED STRONG BOX Address: PT Repairs 31 Forcefield Road Cullompton Devon Ex15 1QB When received initial diagnostics will be taken and somebody will call you with an update.	

Note: Each battery is 6KG, We use TNT for shipping, Mark as Segway Parts
We cannot be held responsible for any lost package's forwards and backwards.